



CLEANING AND MAINTENANCE

SAPIENSTONE



Cleaning after cutting

Cutting/drilling large format ceramics, whether by waterjet, disc or CNC, creates dust residues due to abrasion. This dust, when mixed with the water used during cutting, creates a mixture that tends to solidify when it dries. It is therefore essential to clean the surface thoroughly afterwards since, if not done correctly or at all, marks can be difficult to remove, especially on dark colors or gloss surfaces. To clean the surface after cutting, use clean water and dry with a paper towel or, better still, a microfiber cloth. Repeat until the surface is completely clean. Do not store or stack cut large format ceramics when wet or not completely cleaned of residues. Particular care should be taken to remove any epoxy resin residues on joints between vertical and horizontal large format ceramics, panels or basins. Epoxy resin products adhere to surfaces rather than being absorbed, making removal after hardening somewhat difficult. It is essential to remove these residues when "fresh" using soft sponges, cloths and suitable cleaning products recommended by the manufacturers themselves.

Ordinary cleaning

For ordinary cleaning it is sufficient to use a cloth in moistened microfiber and a neutral pH liquid detergent. AVOID the use of abrasive sponges, steel wool pads, brushes hard and detergents containing hydrofluoric acid and its derivatives. Also avoid detergents containing waxes and / or brighteners.

Extraordinary cleaning

For persistent stains, use a soft sponge and a specific cleaning product. It is very important not to let the cleaning product evaporate on surface. After using any type of cleaning products, always exercise a good rinse.

TYPE OF STAIN	ALKALINE DETERGENT	ACID DETERGENT	SOLVENT BASED DETERGENTS
Final-site cleaning cement grout		FABER Cement Remover FILA - Deterdek Pro	
Final-site cleaning epoxy grout			FABER - Epoxy Cleaner FILA Epoxy Grout Haze Remover
Beer, Wine, Coffee, The, Coca Cola, Ketchup, Jam, Lipstick, Oil Olive and Seeds, Linseed Oil, Mustard, Mayonnaise, Ketchup, Rubber, Wax, Mechanical oils, Silicone, Bitumen, Glue, Candle wax, suction cup imprints	Cif Crema Chanteclair Candeggina / Bleach FABER - Deep Degreaser FILA - PS 87 Pro		Acetone
Cement, Plaster, Efflorescence limestone, metal residues, rust, Wall tempera.		White vinegar FABER - Tile Cleaner FILA - Deterdek Pro	
Graffiti, Paints			Acetone FABER - Graffiti Remover FILA - Nopain Star
Daily Cleaning	FABER - Floor Cleaner FILA - Cleaner Pro		
Periodic Maintenance		FABER - Tile Cleaner (diluito 1:10) / Diluted 1:10 FILA - Deterdek Pro	

Information to ensure safe use:

Before using any detergent, carefully read the warnings regarding use on the product label or consult the manufacturer's website as an example:

<https://www.filasolutions.com/>

<https://www.fabersurfacecare.shop/it/en/>

where you can consult and download safety data sheets, technical data sheets and information on the use of the products.

- It is always advisable to carry out a preliminary test on a concealed area or unused part of the large format ceramic.
- It is always good practice to remove all stains from the top promptly, especially particularly difficult stains such as coffee, red wine, juice, etc.
- On polished or natural surfaces do not use abrasive powder or paste detergents, abrasive sponges or steel scourers.
- In general, we recommend never using very strong acid or alkali cleaners.
- Our large format ceramics are resistant to thermal shock and scratching, however to maintain their appearance over time we recommend using trivets and chopping boards.

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